



Sheer
Driving Pleasure

ASSESSMENT GUIDE.

BMW EXTENDED WARRANTY COVER. EASE YOUR MIND.

BMW Financial Services

The age and kilometres covered by the vehicle at the time of the Policy's inception will determine the benefit under which the vehicle is covered.

Titanium – vehicle must be less than 3 (Three) years and have less than 75 000 km recorded on the odometer. The Vehicle must be under the original Manufacturer's Warranty or Maintenance Plan and must have a full and up to date service history.

Platinum – vehicle must be less than 5 (Five) years and have less than 125 000 km.

Gold – vehicle must be less than 8 (Eight) years and have less than 200 000 km.

Silver – vehicle must be less than 10 (Ten) years and have less than 250 000 km.

BMW Extended Warranty offers the following benefits:

- 24 (Twenty-four) months pre-owned and extended vehicle Warranty
- No waiting period applies
- 42 (Forty-two) major components included
- Resultant damage or loss to an insured component caused by the failure of an insured or non-insured component is covered
- The total claim aggregate shall not exceed the current trade value of the vehicle
- Cover can be transferred with the vehicle
- The vehicle is covered in the RSA (Republic of South Africa), Namibia, Botswana, Zimbabwe, Swaziland, Lesotho and Mozambique. The policy is subject to the exclusive jurisdiction of the courts of the RSA. Should your claim be valid, in line with the terms and conditions of the policy, any payment will be in RSA currency, into a bank account held in the RSA
- Roadside assistance

Claims procedure

In the event of a mechanical and/or electrical failure which results in a claim, you will be required to take your vehicle to either a Franchise dealer or a RMI accredited service agent. All repairs will be authorised in advance by the Claims Administrator.

The Policyholder must contact the Claims Administrator on 0860 100 269 and provide them with:

- the policy number
- the nature of the breakdown
- the kilometre reading of the vehicle at the time of breakdown
- the address where the vehicle can be inspected

Conditions to claim

- All claims must be reported to the Claims Administrator within 3 (Three) working days
- Failing to do so will invalidate the claim
- No claim shall be payable after the expiry of 3 (Three) months or such further time as the Underwriter may allow from the happening of any event unless the claim is the subject of pending legal action

Please refer to “Claims Procedure and Conditions to Claim” before submitting a claim to The Claims Administrator on:

Tel. 0860 100 269. Email. VAPS.BMW@BMWfinance.co.za

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